



July 2010

To whom it might be concern

Subject: InfoPrint Solutions Company

InfoPrint Solutions Company is a leading provider of output solutions for business customers from small business to large enterprises.

The company was announced in January 2007, through a joint venture between Ricoh and IBM's Printing Systems Division (NYSE: IBM). For more than 20 years, IBM and Ricoh have had a strategic partnership to collaborate on a number of innovations, including leading-edge imaging technologies and powerful production output solutions.

InfoPrint Solutions Company (InfoPrint) combines IBM's 50 plus years of enterprise printing experience with Ricoh's office solutions leadership, and places advanced research and development capabilities at the heart of its offering. Its combined hardware, software and services provide customers with the broadest range of products and services in the marketplace.

InfoPrint Solutions Company has branch offices across many countries. InfoPrint Israel branch sales all InfoPrint products and provide them with maintenance services. InfoPrint Israel is the only company in Israel entitles to service InfoPrint products, InfoPrint Israel employees were qualified and trained to support all InfoPrint products, get support and updates from development labs, stocks and use original parts.

Sincerely
Claudio De Vincentiis
GIT Service Sales Manger

A handwritten signature in blue ink that reads "Claudio De Vincentiis".